



## **Bristol Plaza's Best Price Guarantee**

We guarantee you always get the lowest price when you reserve a room through [bristolplazamotel.com](http://bristolplazamotel.com) or we'll match the lower price and give you an extra \$25 discount!

### ***Here's how it works:***

Make a confirmed reservation through our website [bristolplazamotel.com](http://bristolplazamotel.com)

If you find a qualifying lower price for the same accommodations within 24 hours after making your reservation, and if we verify your claim, we will honor the lower price AND take an additional \$25 off the room rate for each night of your stay.

### ***Qualifying Lower Prices***

A qualifying lower price is a lower price you find within 24 hours after your booking, for the same accommodations that you booked through [bristolplazamotel.com](http://bristolplazamotel.com), and must be viewable by anyone prior to booking and bookable by anyone.

Certain types of prices will not qualify for the Best Price Guarantee if there are differences in the accommodations. For example, prices do not qualify if they are for a different room type, or are not on the same dates for the same length of stay, or are for a different number of guests, or have different policies, terms or conditions for the booking (like different cancellation or refund policies).

Certain types of prices will not qualify for the Best Price Guarantee if they have other restrictions or limitations on how they are displayed or booked. For example, prices do not qualify if they are on websites that don't disclose the hotel until the reservation is made (like Hotwire and Priceline), or are on auction websites, or are for the hotel component of a package booking, or are for bookings that don't provide an immediate confirmation, or are not available to the general public (like negotiated group rates), or require a login, credit card number or a code to see, or if they are on websites that don't have the ability to book a reservation, or are for reservations that are not authorized to be transferred (like a guest "reselling" a confirmed reservation), or are on websites or Apps that are in an unsupported language, or are applicable to only a portion of your entire stay, or are for reservations made within 24 hours of the hotel's standard check-in time on your day of arrival.

### ***Submitting a Claim***

You must submit a complete claim form within 24 hours after you make your confirmed reservation, and at least 24 hours before the hotel's standard check-in time on your day of arrival. The name on the claim form must match the name on the confirmed reservation for each room. Only one claim may be submitted for each confirmed reservation. You will receive an e-mail confirmation or phone call within 24 hours after our receipt of your claim.

### ***Claim Review***

We will try to independently validate your claim within 24 hours after you submit a claim with all required details. The same accommodations must be available for booking at a qualifying lower price in the currency of the hotel when we validate your claim. Price comparisons will be made net of taxes, gratuities, service charges, early departure fees, or other fees and incidental charges, and will exclude changes in currency exchange rates.

The Best Price Guarantee will not apply to multi-day stays if the total room price for the stay is the same or greater than the total room price for the stay you booked through [bristolplazamotel.com](http://bristolplazamotel.com). Bristol Plaza may deny claims if the percentage difference between the price booked through [bristolplazamotel.com](http://bristolplazamotel.com) and the qualifying lower price is 1% or

less. Bristol Plaza may deny claims if it believes that the Best Price Guarantee is being intentionally abused or manipulated to circumvent its intent.

***If Bristol Plaza Verifies Your Claim***

If we verify the availability and eligibility of the qualifying lower price, we'll match the qualifying lower price PLUS give you \$25 off the room price for the entire booking. In that case, Bristol Plaza will adjust the rate on the confirmed reservation to the qualifying lowest price that Bristol Plaza is able to verify, which may be different than the price that was submitted on the claim form.

The room price change is not effective until you receive an email confirmation reflecting the new room price from Bristol Plaza's Reservation Department.

The guest who makes a confirmed reservation will be responsible for all costs, expenses and fees associated with such reservation (like cancellation fees), regardless of whether a Best Price Guarantee claim is denied.

A claim may be invalidated if you make any changes to the reservation after the claim is submitted and approved.

***Other Details***

When multiple prices for the same accommodations are available through [bristolplazamotel.com](http://bristolplazamotel.com), you must have booked the lowest rate to be eligible for the Best Price Guarantee.

It's simple, right? Booking directly with Bristol Plaza is quick, easy and guarantees best value... and our reservationists are available at 800-433-9731 if you have questions.

***CLAIM FORM***

Please complete this form and fax to (609) 729-1235 or email to [reservations@bristolplazamotel.com](mailto:reservations@bristolplazamotel.com)

**Information for the reservation you made on [bristolplazamotel.com](http://bristolplazamotel.com)**

Customer Name: \_\_\_\_\_ Email Address: \_\_\_\_\_

Daytime Phone Number: \_\_\_\_\_ Evening Phone Number: \_\_\_\_\_

Confirmation Number: \_\_\_\_\_ Date Reservation Made: \_\_\_\_\_

Arrival Date: \_\_\_\_\_ Departure Date: \_\_\_\_\_ #Adults: \_\_\_\_\_ #Children: \_\_\_\_\_

**Information for the lower rate you observed on a website other than [bristolplazamotel.com](http://bristolplazamotel.com)**

Website where you observed the lower rate: \_\_\_\_\_

\$ Rate Observed: \_\_\_\_\_ Date Lower Rate Observed: \_\_\_\_\_